

Note: The product must be returned together with this report to B.A.M. The product being complained about must be clean and dry.

Date Place

1) Name and address of the company submitting the complaint

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2) Contact person 3) Telephone number

4) Product name (symbol)	5) Quantity	6) Purchase date and invoice number	7) Type and description of damage

Signature of the person complaining about the goods

8) Complaint handling

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Signature of the person handling the complaint

- The complaint protocol together with a copy of the purchase document should be attached to the goods being complained about.
- The complained goods are sent at the expense of the complainant, if the complaint is accepted, the goods are sent back at the expense of B.A.M.
- Unjustified complaints will be returned at the complainant's expense.
- The claimed goods should be clean and dry. Any goods that do not meet these requirements will not be considered as a complaint and will be returned at the Claimant's expense.